

Clay Langley questions and answers:

The first question was "How is the data from the Ignite app reported and recorded?"

The Ignite App is a companion app to DACdb so districts and clubs that use Club Runner will not be able to utilize the Ignite App. The Ignite App is basically the mobile version of DACdb but is more user friendly than the DACdb App. It is my understanding that DACdb is planning on phasing out their mobile App and will be going strictly with the Ignite app. With that said, when we log our hours of service using the Ignite App it is exactly the same as logging service hours into the Engagement module on DACdb. The Ignite App just allows us to do it on our phones or tablets with great deal of convenience and immediacy.

Question 2 "What is the total cost of your dues? Are they paid monthly or in what other time frame?"

We have set our dues at the lowest possible amount we can realistically possible. Our dues are \$200.00 per year. Of course we are in the process of looking at our dues. Our real cost per member includes RI dues District dues, PETs assessment, DACdb website, Engagement module and Ignite App and Zoom. All added up, the cost is \$219.00 per member. We have had some of our older, more financially secure members sponsor the website cost, Engagement module, Zoom etc. which has allowed us to keep our dues at \$200.00. Dues are billed annually with the option of paying half every six months.

Question 3 "What is the process you use to follow up with a member who you haven't seen in a while or who is ill?"

This is a process that we are in the process of developing a specific plan to address through our membership committee. We have just implemented a new "process" where we used a random assignment generator to pair our members with another member. We have until September the 11th to make contact with the other members just to visit and get to know them better or to become acquainted for the first time. Each month we will be assigned a different club member to make contact with on an individual basis. We are in hopes that this process will help our members stay more engaged and to have increased interactions. We don't have a process for checking on members who are ill. When we become aware of members that are ill we publish it on our chat page and our members send messages to the ill member to let them know we are thinking about them and make offers to assist if we can.